

# read CitiService News

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### Contact with CitiService:

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# Instant payments: extended transaction processing hours of Express Elixir

We would like to remind you **we have extended hours of processing Express Elixir**. Now you can make instant payments **almost 24 hours, 7 days per week** (excluding hours of system unavailability).

## The hours of processing Express Elixir transfers:

Express Elixir	outgoing Express Elixir transfers are now proceeded:	incoming Express Elixir transfers are now proceeded:
<b>from Monday to Friday</b>	for 24 hours, with possible delays in execution between 10 p.m. and 2 a.m.	for 24 hours, excluding temporary system unavailability between 10 p.m. and 2 a.m.
<b>on Saturday and Sunday</b>	for 24 hours, excluding hours of system unavailability from 2 p.m. at on Saturday to 4 a.m. on Sunday	for 24 hours

Current business realities and clients' expectations more and more often require immediate settlements. And responsiveness can be an important differentiator in the market. Express Elixir is a system of domestic instant transfers that allows to transfer funds from account to account in near real time. Wybranie opcji Express Elixir skutkuje błyskawicznym uznaniem rachunku beneficjenta, co potwierdza status wykonania transakcji. Gdy transakcja nie może być zrealizowana, natychmiast widoczny jest status odmowy informujący zleceniodawcę o niezrealizowaniu transakcji. Express Elixir oznacza więc pełną kontrolę nad zobowiązaniami.

More detailed information about the realization hours and the rules for making transfers can be found on [Client Zone >>](#) and the following materials:

- [a general leaflet >>](#)
- [a leaflet with the rules for making transfers >>](#)

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## Debit cards - process digitization and simplification of the account structure

Each debit card is connected to the bank account. To efficiently control expenses on the debit card, even with a large number of debit cards issued as part of a card program, there is no need to keep separate accounts for each card. **The recommended structure of debit card accounts in Citi Handlowy is the model: many cards to one account. Thanks to the wide range of possibilities to monitor and manage the card program via the CitiManager platform, you can fully control expenses and generate statements for each debit card separately and manage limits and repayments on-line.** We remind you that the debit cards have a specific limit and it is not possible to use funds from the account in the amount exceeding the limit on the card.

Therefore, **from July 1, 2023, we will not open dedicated sub-accounts for debit cards.** The only form of opening a bank account will be process based on the bank accounts documentation.

In order to manage debit cards, including expenses control, we provide you with the CitiManager platform at your disposal. To use it, complete and send to the bank following [form >>](#)

Want to learn more? Ask your Relationship Manager about free CitiManager workshops - the nearest one is scheduled for: **June 14<sup>th</sup> (Wednesday), at 1:00 pm.** Webinars will be held in Polish.

Join us on ZOOM:

**Meeting:** <https://citi.zoom.us/j/98984751146?pwd=TDFqZU93SzJOUXNUQjFTYTVRNExWQT09>

**Meeting ID:** 989 8475 1146

**Password:** 247999

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# List of banks holding nostro accounts for Bank Handlowy w Warszawie S.A.

**Please note:** It is advised to send MT103 messages directly to CITIPLPX, and to provide the name of the correspondent bank in tag 53-54 of the SWIFT message.

Currency	SWIFT BIC	Name of the correspondent bank
USD	CITIUS33	CITIBANK N.A., NEW YORK
EUR	DEUTDEFF	DEUTSCHE BANK AG, FRANKFURT/MAIN
	CITIE2X	CITIBANK EUROPE PLC, DUBLIN
GBP	CITIGB2L	CITIBANK N.A., LONDON
CHF	CITIGB2L	CITIBANK N.A., LONDON
SEK	SWEDSESS	SWEDBANK, STOCKHOLM
DKK	NDEADKKK	NORDEA BANK DANMARK A/S, COPENHAGEN
NOK	DNBANOKK	DNB BANK ASA, OSLO
AUD	CITIAU2X	CITIBANK NA, SYDNEY
JPY	CITIJPJT	CITIBANK, N.A., TOKYO BRANCH, TOKYO
CAD	CITICATTBCH	CITIBANK, N.A., CANADIAN BRANCH, TORONTO
CZK	CITICZPX	CITIBANK EUROPE PLC, ORGANIZACNI SLOZKA, PRAGUE
HUF	CITIHUHX	CITIBANK EUROPE PLC, HUNGARIAN BRANCH, BUDAPEST
ZAR	CITIZAJX	CITIBANK N.A. SOUTH AFRICA, JOHANNESBURG
RUB	CITIRUMX	ZAO CITIBANK, MOSCOW
RON	CITIROBU	CITIBANK EUROPE PLC, ROMANIA BRANCH, BUCHAREST
TRY	CITITRIX	CITIBANK A.S., ISTANBUL
CNY	CITIHKHX	CITIBANK N.A., HONG KONG BRANCH, HONGKONG
BGN	CITIBGSF	CITIBANK EUROPE PLC, BULGARIA BRANCH
KZT	CITIKZKA	JSC CITIBANK KAZAKHSTAN, ALMATY
PLN	NBPLPLPW	NARODOWY BANK POLSKI, WARSZAWA

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## Updates in the *Fees and Commissions Table* for Corporate Clients of Bank Handlowy w Warszawie S.A.

We kindly inform you that the bank revised its tariffs adapting them to the current offer, and taking into account changes in the market environment. Therefore please be informed that **on 1<sup>st</sup> July 2023 the updated *Fees and Commissions Tariff* will enter into force**, which will be made available on the bank's website, at [www.citihandlowy.pl/clientzone](https://www.citihandlowy.pl/clientzone) at the Fees and Commissions Table (extract) section.

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# Bank holidays: June and July 2023

Please note below the days in **June and July 2023** when orders received on that day will be effected on the following business day due to a currency exchange holiday (i.e. a public holiday in a given country).

JUNE	
1	RO
2	IT
5	CY, DK, GR, IE, RQ, UA
6	SE
8	Corpus Christ Day, AT, DE, HR, PL, PT
9	BG, CY, GR, RO
17	UA
12	AU, RU
13	PT
16	ZA
19	US
22	CN, HK, HR
23	CN, EE, FI, LU, SE
27	AE
28	AE, TR, UA
29	AE, SG, TR
30	AE, TR

JULY	
3	CA
4	US
5	CZ, SK
6	CZ, LT
14	FR
17	JP
19	AE
21	EE

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