



## CitiService News

1 June 2016 | Issue No. 6

### In this issue

- 2016 Euromoney Magazine Survey – Only a few days left – vote
- Electronic platform for financial products and trade finance

Bank holidays in June and July 2016

## 2016 Euromoney Magazine Survey – Only a few days left – vote

You are kindly invited to fill out this year's Euromoney questionnaire and to vote for Citi.

Thank you for the appreciation you showed us in the last year's survey.

Your vote and support is very important to us, and it only takes **10 minutes to complete the survey**.



Thanks to you we have won the title of transaction banking leader in the Euromoney survey for two years in a row.





We invite you to vote for Citi Handlowy this year as well – the survey will remain open until 3 June 2016.



Vote for Citi Handlowy!

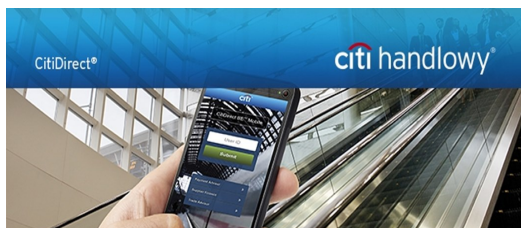
## Electronic platform for financial products and trade finance

### Service Shortcuts

-  Except from the Table of Fees and Commissions
-  Foreign Exchange Rates
-  CitiService News
-  Market Analyses

We encourage you to use electronic banking services dedicated to Trade products through the City Trade Portal. Key advantages:

- online exchange of documents with the bank
- transaction history in a single place – reports may be generated
- security – additional application approval
- convenience – log-in anywhere you are 24h access
- faster communication with the bank
- application status monitoring



## Quick ways to authorize and release payments with CitiDirect!

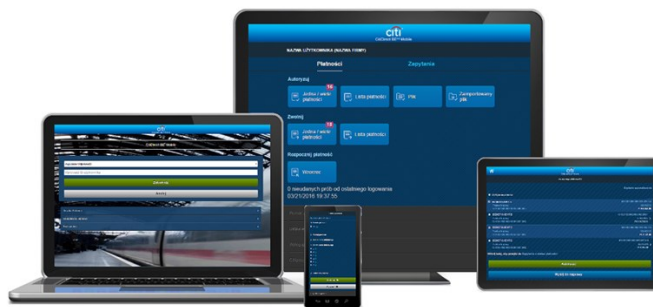
We would like to remind you just how easy it is to approve payments in CitiDirect. Below, we present a few ways to authorize and release payments within a few seconds.

### **Authorize/release payments via CitiDirect Mobile (light version of CitiDirect)**

With CitiDirect Mobile you can authorize and release payments, as well as authorize file import from any place, any time and most importantly – **from any device and internet browser.**

#### **How to start using CitiDirect Mobile?**

- enter the following address in the browser of your mobile device or computer: <https://m.citidirect.com/>
- log in with your CitiDirect credentials
- start using CitiDirect Mobile!



[Click here](#), to learn more!

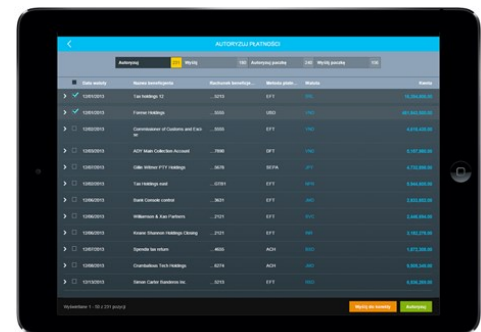
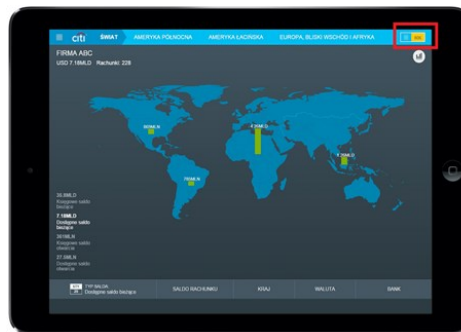
### **Authorize/release payments via CitiDirect Tablet app**

Authorizing and releasing payments with CitiDirect Tablet app is just as easy!

#### **How to start using CitiDirect Tablet?**

- download *CitiDirect BE Tablet* to your device from the store: [Google Play](#), [App Store](#) or [Windows Store](#)
- log in with your CitiDirect credentials
- start using CitiDirect Mobile!

The payments authorization / release menu is in the upper right corner of the screen:

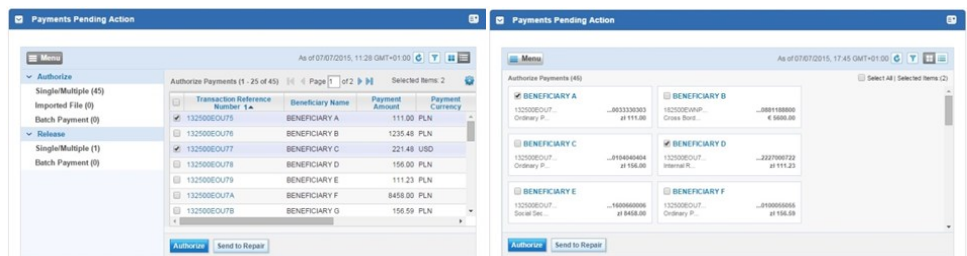


[Click here](#) to learn more!

### Authorize/release payments from „Payments Pending Action” widget

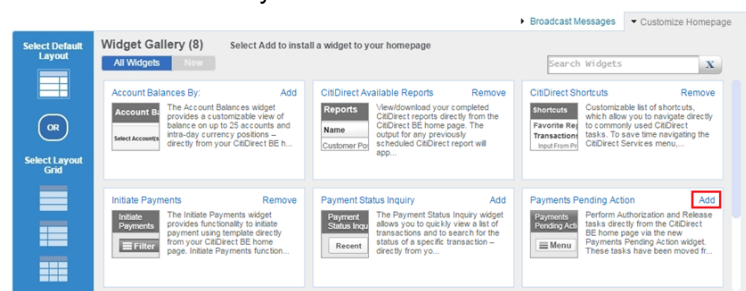
The homepage of CitiDirect BE portal contains convenient widgets, which enable you to perform main tasks right after login, without launching the CitiDirect Services window. Thanks to the Payments Pending Action widget you can quickly authorize and release payments as well as authorize file import.

The view of data in the widget can be adjusted to suit your needs:



### How to add widgets to your homepage?

- Go to **Customize Homepage**:
- Click **Add** next to the widget you want to add and benefit from the convenient functionality!



In case of questions, please contact CitiDirect HelpDesk at [helpdesk.ebs@citi.com](mailto:helpdesk.ebs@citi.com).



## Bank holidays in May and June 2016

Below is the list of dates in June and July 2016 on which orders will be processed on the following business day owing to currency holidays (a statutory holiday in the country in question):

### JUNE

01 - KES  
03 - UGX  
06 - COP, KRW, NZD,  
PKR, SCR, SEK  
09 - CNY, HKD, TWD, UGX  
10 - TWD  
13 - AUD, RUB  
16 - ZAR  
17 - ISK, MKD  
20 - ARS, RON  
22 - HRK, MYR  
24 - SEK, VEF  
27 - CLP  
29 - PEN, SCR  
30 - CDF

### JULY

01 - BWP, CAD, CNY, EGP,  
HKD, PKR, THB  
04 - COP, IDR, SAR, USD, VEF,  
ZMW  
05 - CZK, IDR, KWD, SAR,  
TRY, VEF, ZWN  
06 - AED, ALL, BHD, CZK, EGP,  
INR, IDR, JOD, KES, KWD,  
LBP, MAD, MKD, MWK,  
MYR, MUR, OMR, PHP,  
PKR, QAR, SAR, ZGD,  
TND, TRY, UGX  
07 - AED, BHD, EGP, IDR, JOD,  
KWD, LBP, MAD, MYR,  
OMR, PKR, QAR, TND,  
TRY  
08 - AED, ARS, BHD, IDR, JOD,  
QAR  
18 - BWP, JPY  
19 - BWP, THB  
20 - COP  
25 - TND  
28 - PEN  
29 - PEN