

## Channel Functionalities - Structured Notes and Bonds

### Structured Notes

Type of activity	CitiPhone	Branch	Mobile application iPad
Placing Buy Order	-	Yes	Yes
Placing Sell Order	Yes	Yes	Yes
Initial information regarding subscriptions	-	Yes	Yes
Granting a power of attorney	-	Yes	-
Revoking a power of attorney	-	Yes	-
Demographic data change	-	Yes	-
Information regarding market price and value	Yes	Yes	-
Submission of an instruction to issue a certificate	-	Yes	-
Conclusion of the Agreement	-	Yes	Yes
Termination of the Agreement	-	Yes	-
Submission of an instruction to resign from the purchase of Structured Notes during the subscription period	-	Yes	-
Update of the W8BEN certificate for Customers holding Structured Notes issued by American issuers	-	Yes	-
Transfer of the Structured Notes from the Bank to another company	-	Yes	-
An instruction to sell or transfer as a result of an inheritance or grant	-	Yes	-
An instruction for the payment of funds by the inheritor	-	Yes	-
Notification / change of data about the Tax Office	Yes	Yes	-

The availability of some channels may be conditional on meeting the requirements set out in the Regulations of Investment Products.

### Bonds

Type of activity	CitiPhone	Branch	Mobile application iPad
Placing Sell Order	Yes	Yes	Yes
Granting a power of attorney	-	Yes	-
Revoking a power of attorney	-	Yes	-
Demographic data change	-	Yes	-
Information regarding market price and value	Yes	Yes	-
Submission of an instruction to issue a certificate	-	Yes	-
Conclusion of the Agreement	-	Yes	Yes
Termination of the Agreement	-	Yes	-
Update of the W8BEN certificate for Customers holding Bonds issued by American issuers	-	Yes	-
Transfer of the Bonds from the Bank to another company	-	Yes	-
An instruction to sell or transfer as a result of an inheritance or grant	-	Yes	-
An instruction for the payment of funds by the inheritor	-	Yes	-
Notification / change of data about the Tax Office	Yes	Yes	-

The availability of some channels may be conditional on meeting the requirements set out in the Regulations of Investment Products.